

Email to Students about Email Problems and Launch

Subject: Online Accounts

Dear SCC Students -

The new SCC email accounts have officially been launched. Login problems are now fixed, and to the best of our knowledge everything is working as expected. If you are still having problems as of Wednesday September 1, please notify Russ Wills at rwills@somerset.edu. Thank you very much for your help and patience as we move forward with our technology. Please read through the following information for details about your new account. We hope you have an excellent semester at Somerset Christian College.

-Russ Wills

Coordinator of Media and Technology

Email

Problems Solved

Welcome back to Somerset Christian College. As you learned over the summer, SCC has created new email accounts for all students through Google Apps for Education. Some of you have discovered a glitch that prevented you from logging in to your accounts. This glitch, though minor on a technical level, caused huge problems for many of you. We apologize for keeping you waiting, and we are excited to announce that the new email accounts are active and working.

Email Username

All registered students have received or will receive email accounts and passwords. Your email username will generally be the first letter of your first name followed by your last name. For example, Russ Wills would have the username "rwills". The full email address would be this address plus "@student.somerset.edu". In the previous example, the email would be "rwills@student.somerset.edu".

Email Password

Your password will be set by default to "scc" plus your student ID. For example a student with the ID 1234 would have the password "scc1234".

Please note that to fix the glitch mentioned above, all passwords for all student email accounts have been reset. Those of you who were able to login and change your passwords prior to Tuesday after will have to do so again. We apologize for this inconvenience.

Email Links

The official address to log in to your email account:

<https://www.google.com/a/cpanel/student.somerset.edu/UserHub>

However, because this is difficult to remember, you may also use:

<http://student.somerset.edu/mail>

Links to the login site are also available from the main SCC website

(<http://www.somerset.edu>) as well as the online learning site

(<http://student.somerset.edu>).

Email Forwarding and Options

To forward your email to a cell phone or an email client such as Outlook or Outlook Express, log in to your email account, choose “Settings” in the top-right corner and follow the appropriate links. Some applications require that you enable IMAP. IMAP is not enabled by default. If you need IMAP enabled for your phone or other application, you may do so in the email settings. Many other options are also available. Feel free to explore the Settings options to become familiar with the possibilities of your new account.

Checking your SCC email is very important. If you will not check your email account regularly, please forward your email to an account you will check on a regular basis.

Online Learning

SCC offers online components to many courses at <http://student.somerset.edu>. Your online learning accounts are now linked to your student email accounts. You will log in using your email account name (without typing @student.somerset.edu) and your email password. For example, the user Russ Wills with a student id 1234 will log in using rwill as the username and scc1234 as the password. When you log in for the first time you will be asked for your first and last name, your email address, and a couple other pieces of information. Please enter these accurately, as entering incorrect or inaccurate information may cause problems with certain site features.

Your username for the online learning site is your email username. If you change your email password, you will use your new password for both your email and your online learning account.

Student Portal

At this time the student portal is not tied to your student email account. We hope to move toward using your email accounts as a username for all of your SCC accounts, but for now this account will remain separate. Use the username and password that were assigned to you at registration. You may log in at <https://www.mysconline.com/>.

Support

Student Portal

For support with the Student portal, please contact Rob DeGutis at rdegutis@somerset.edu

Email and Other Technology

For support with student email accounts, the online learning website, the Creative Media Center or other technology, please contact either Russ Wills (rwills@somerset.edu) or Rob DeGutis (rdegutis@somerset.edu).

Quick Links

Somerset Christian College Website

<http://www.somerset.edu>

Email

<http://student.somerset.edu/mail>

<https://www.google.com/a/cpanel/student.somerset.edu/UserHub>

Online Learning

<http://student.somerset.edu>

Student Portal

<http://www.myscconline.com/>

AKW Library

<http://www.youseemore.com/somersetcc/>

Online Bookstore

<http://www.somersetbookstore.com/>